



Chorus Consulting  
Case Study

Services:	eDiscovery Consulting
Client:	Multi-national Software Company, Patent Infringement Litigation Support
Situation:	Client was responding to a discovery request for documents and data that included: e-mails, copies of computer hard drives belonging to key employees, user files stored on network files servers, sales and marketing data, design and development data, product testing data, and financial data. The company had 27 separate IT/Data systems world-wide with their own backup and recovery systems. The Headquarters location had over 1,700 servers and 28 terabytes of data.
Services:	<ul style="list-style-type: none"><li>• Performed forensic imaging of computer hard drives for employees defined as “key players”</li><li>• Analyzed corporate IT policies related to data backup and recovery and made recommendations that saved the client \$22,000 per week in backup tape media</li><li>• Performed a global site survey to identify “pockets of data” that may exist outside of the corporate IT policy</li><li>• Recommended discovery procedures to be incorporated into a discovery order with the opposing party</li><li>• Selected and implemented a third-party vendor data repository solution to host the potentially relevant documents and data for review by outside counsel</li><li>• Gathered, scrubbed, and de-duped the data prior to sending to the repository vendor</li><li>• Created a triage methodology for paper documents stored off-site and assisted counsel in document review and selection of potential off-site documents</li><li>• And gathered potentially relevant paper documents from user files and off-site storage for imaging and OCR prior to sending to the repository/hosting vendor</li></ul>
Outcome:	The project was so successful, the client further engaged CHORUS experts to create an “electronic discovery binder” template for the client’s SharePoint application to use as a check list for all future litigation. The e-discovery binder was designed to store historical information for each litigation, as well as, sample best practice documents such as: litigation hold notices, discover orders, and production requests.